

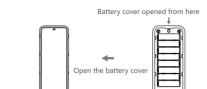
you to Add Device page. The system will search nearby devices automatically. Select Add "Loock smart lock \$30 Pro" o —



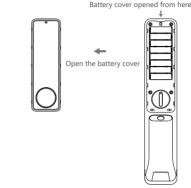


to add device. In addition, due to continuous up grading of mijia APRthe actual operation may differ from the description above. Please follow the current instructions provided on mijia APP for operation. 4 Get ready to add Smart Lock S30 Pro

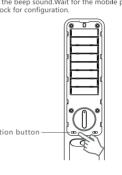




Open the battery cover from the inner panel



6 Long press the function button for 2 sec Long press the function button for 2 sec Long press the function button for 2 sec and release it when you hear the beep sound. Wait for the mobile phone to connect with the lock for configuration



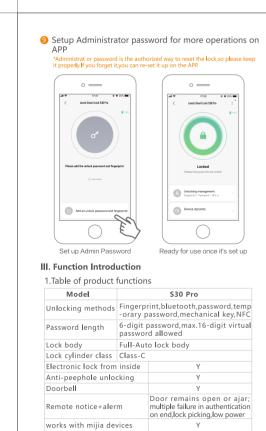


**(3)** Key in the pairing code displayed on APP for pairing



## Contact us

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Sentry Mode

2. How to use product functions

Unlocking methods Open from outside: fingerprint, password, virtual password, temporary password, NFC card, mobile phone bluetooth and emergency key. Virtual password: To prevent others from peeping into your password, you can set up wax.10-digit virtual password after 6 unlocking password; then press? & "to open the

Open from inside: electronic unlocking button and emergency rotary knob unlockina.

Open with electronic unlocking button; hold the handle and press Open with electronic unlocking button, meanwhile, make sure your finger touches the small-dot sensor area inside the handle to open the door. Note: To prevent burglar from unlocking via peephel, when the lock is opened from inside, you should touch both the small-dot sensor area and electronic unlocking button.

Emergency unlocking rotary knob:in the event of an emergency or that the lock is power off, rotate the emergency knob to the ma angle and hold it to have the door opened.

2 Emergency power connection

 When the lock is power off, mobile power supply can be connected. from the Type-C port at the bottom of the front panel.

Take off the inner panel battery cover and long press Reset key for 10 sec until you hear a beep sound. Release it and follow the voice prompts to authenticate via Admin fingerprint or Admin password.

After you reset to factory default, all passwords, fingerprints and NFC card information(incl.Admin password and Admin fingerprint)will be

4 More functions are accessible via mijia APP

IV. Alert/Alarm in Abnormal Situations

| Situation   | Description   |  |  |  |  |
|---|---|--|--|--|--|
| Alarm triggered<br>after multiple<br>failure in<br>authentication<br>on end | When burglar attempts to unlock using finger print/password and the entry of fingerprint/password reaches 5 times, the lock will trigger alarm and lock the current electronic unlocking authentication method.  When wrong fingerprints are entered for 5 times, the lock will trigger alarm for 30 seconds and lock the current fingerprint door opening method for 5 minutes.  When wrong passwords are entered for 5 times, the lock will trigger alarm for 30 seconds and lock the current password door opening method for 5 minutes.  When wrong fingerprints or passwords combined are entered for 5 times, the lock will trigger alarm for 30 seconds and lock the current password and fingerprint door opening methods for 5 minutes.  When either one of fingerprint/password methods is locked or the alarm is triggered, other methods of authentication can be used to open the door and shut off the alarm. |  |  |  |  |
| Alarm for open door   | <ul> <li>When the door remains open for 10 seconds<br/>alarm will be triggered for 5 seconds with<br/>voice alerting "the door is not closed".</li> </ul>   |  |  |  |  |
| Alarm for<br>door left ajar   | <ul> <li>When the door is left ajar for 2 seconds<br/>alarm will be triggered for 5 seconds with<br/>voice alerting "the door is not closed".</li> </ul>  |  |  |  |  |
| Alarm for<br>lock picking   | <ul> <li>When burglar attempts to pick the lock,<br/>once the lock panel has been picked for<br/>a certain distance, the lock will set off the<br/>alarm continuously.</li> </ul>   |  |  |  |  |
| Alert for<br>low power  | <ul> <li>When the power is less than 10%, the power<br/>signal light will turn to red after each elec-<br/>tronic authentication, together with voice<br/>alerting "low power, please change battery"<br/>Please change battery as soon as possible<br/>when you get the low power alert.</li> </ul>  |  |  |  |  |

V. Essential Parameters of Product

nuous use of 12 months based on 10-time door opening/closing per day); 4 batteries also support normal functioning

Emergency power supply: mobile power supply connected via

Usage ambient temperature: -25°C~55°C

VI. Precautions

Please use AA battery.

If the battery is not replaced in time long after it's power off, you may

 If the Dattery is not replaced in uniterioning after its power onlyou may need to pair again after battery replacement.
 If the APP has not been connected with the lock for over half a year, authorised account users other than the Administrator may not be able to connect the device to their mobile phones and can not use bluetooth unlocking function(fingerprint and password functions continue to work). To resolve this issue, Admin's password is needed to connect

Do not mix batteries of different brand sand different ages together.

VII. Name and Contents of Hazardous Substances of the Product

| Parts   | Hazardous Substances |           |           |                 |               |                     |  |
|---|----------------------|-----------|-----------|-----------------|---------------|---------------------|--|
|   | 铅<br>(Pb)            | 汞<br>(Hg) | 镉<br>(Cd) | 六价铬<br>(Cr(VI)) | 多溴联苯<br>(PBB) | 多溴二<br>苯醚<br>(PBDE) |  |
| Plastic parts of structures                                   | 0                    | 0         | 0         | 0               | 0             | 0                   |  |
| Structural<br>metal   | ×                    | 0         | 0         | 0               | 0             | 0                   |  |
| Copper alloy of structures                                    | ×                    | 0         | 0         | 0               | 0             | 0                   |  |
| Electronic parts  | ×                    | 0         | 0         | 0               | 0             | 0                   |  |
| PCBA  | 0                    | 0         | 0         | 0               | 0             | 0                   |  |
| This table is developed in accordance with SI/T11364 standard |                      |           |           |                 |               |                     |  |

O: Means the contents of all homogeneous materials that this hazardous substance contains at this part is below the quantity limit as stipulated by GB/T26572.

X: Means the contents of at least one homogeneous material part is beyond the quantity limit as stipulated by GB/T26572.

VIII. Frequently Asked Questions(FAQs)

Q: What do we do when the lock is power off?
A: When the lock power is less than 10%, the lock and the APP will remind you to replace battery. If the lock is power off as a result of not replacing battery in time, mobile power supply can be connected via Type-C port at the bottom of outer panel. Alternatively, you can use the emergency keys.

Q: Can aged people use fingerprints?
A: Most aged people can use fingerprint authentication.But it depends on how badly the fingerprints have worn off.Some of them may find it difficult to use fingerprints,which is a common issue for smart lock and even smart phone.

Q: What do we do if Bluetooth can not be connected? A: You can try turning off and then turning on your mobile p Bluetooth.Clear up backstage APP before re-opening it.

Q: What's the difference between security code and Admin

password?

A: Security code is an independent password for mijia APP to access lock device interface. Admin password is used to reset the lock, etc.

Q: What do we do if the lock bolt does not spring out automatically

after the door is closed?

A: You can re-open and close the door. Then check if there is any obstacle on the locking plate that stops springing of lock bolt. If you still cannot resolve the issue, please contact customer service for support.

Q: What do we do if we lost NFC card?
A: Connect local Bluetooth to the lock and remove the NFC card's access to door opening.If you need a new card.you can buy it from our company and pair the system with the new card.

Q: How to re-pair the new lock?

Steps:
Long press the Reset button
Enter Admin password or Admin fingerprint
Complete reset
Delete this device from the APP

Re-pair Complete re-pair

IX. Warranty Service Policy

Dear customer thank you for choosing our product! To protect your rights and interests, please read through below carefully when you are purchasing the product: (I) The situations listed below are not in the scope of warranty, but we can provide paid services. Such situations include:

The product is beyond the warranty period; The product barcode has been obliterated or torn up;the product serial number or model number on the warranty card is not

There is no warranty card and invoice, or the information on the warranty card is not consistent with that on the invoice;

The product is faulty or damaged because of improper usage, maintenance or storage without following the user instruction

The intrinsic configuration is changed or the product is disassembled for repair without our prior permission: Product is damaged as a result of accident or human factors,

such as fingerprint sensing area collision,improper input voltage, high temperature,inflow of water,battery leakage,and lock displacement. lock insensitivity etc. due to crack falling or twist

Product wears off or is scratched.aged.and so forth.as a result of long period of use; Product failure or damage caused by force majeure, such as

earthquake, fire,flood,lightning,etc.

(II) Product warranty service policy
The warranty policy of this product is based on the information
of the local agent, please confirm the specific warranty policy
with the agent when purchasing.

Special Notes:
The warranty only applies to the main body.Package and other accessories are not in the scope of warranty.
Within warranty period, if the product is confirmed to be faulty as tested by our company,we offer on-site repair or replacement with same model accessories.The faulty product or accessories

Please keep your invoice or warranty card properly. In case you cannot show such when we provide service, the free warranty will count from the date of procurement.

The product will continue to enjoy the remaining period of warranty after it has been repaired by our company. If the remaining warranty of the service spare part, which has been changed for the same performance failure, is less than 3 months, then the warranty will be increased to 3 months.

The postage shall be borne by the sender of the product to be repaired.

repaired. Our company is not responsible for the commitment made by distributors,unless it is in the scope of our warranty.

(III) Technical Support

f you have any questions on how to use the product, please accessing our official website www.lockinsmarthome.com or consulting the local

(IV) This warranty service policy takes effect upon the date

(V)We reserve the right of final interpretation and modification of the contents of the warranty card.

Installation address: Date of procurement:\_\_\_