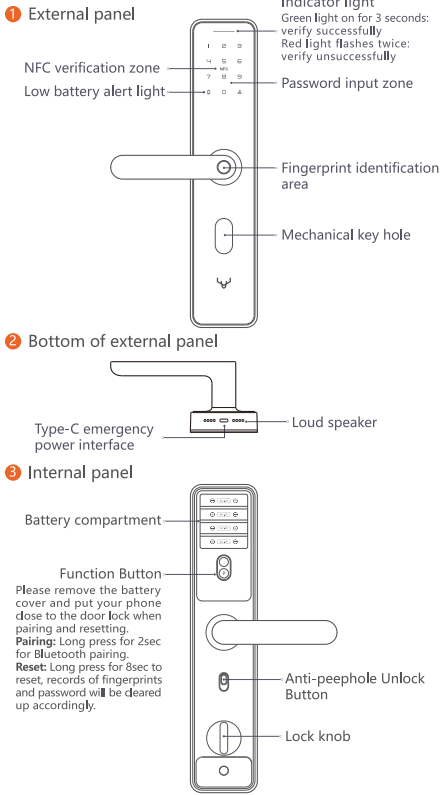




## Lockin Smart Lock X1

### User Instruction

#### 1. Product Introduction



#### 2. Door lock configuration



This product works with mijia and can be controlled via mijia APP.  
“works with mijia” can only be used for verification in software level. Xiaomi won't take any responsibility for the production, standards, quality inspection of this product and enterprise, etc.

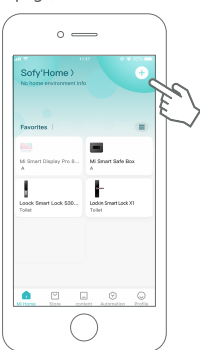
#### Works with mijia

Besides, the actual operation may be slightly different from the description above due to the constant update of mijia App, please operate according to the guide in mijia App.

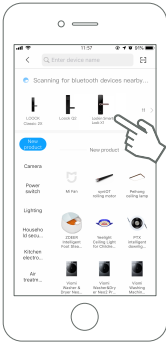


X1 Product QR Code

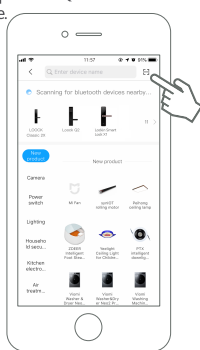
- 2 Add device  
Open the homepage, click the “+” button at the upper right corner



Method 1:  
The system will search for nearby devices when it shows on the page, you can select and add "Lockin Smart Lock X1".

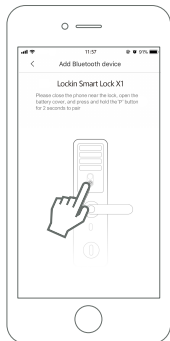


Method 2  
Click “+” on the top right corner of mijia APP and it takes you to “Devices Adding Page.” Then click “+” on the top right corner to scan product QR code and follow the instruction to add the device.

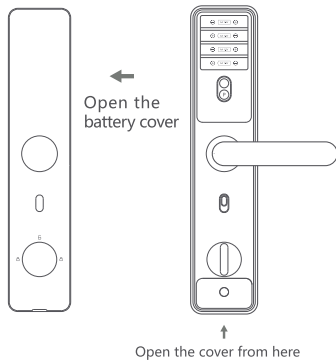


PS: if the QR code can't be scanned, you can search the product name to add your device. And the actual operation may be slightly different from the description above due to the constant update of mijia App, please operate according to the guide in mijia App.

- 3 Ready to add Lockin Smart Lock X1

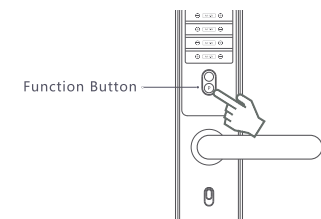


- 4 Open the battery cover on internal panel

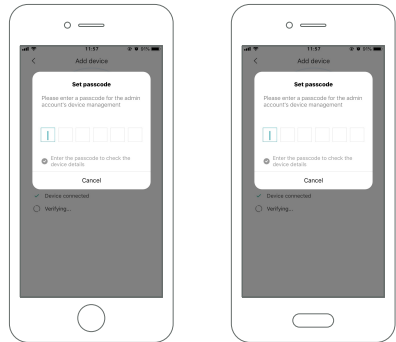


- 5 Press the Function Button for 2 seconds

Press the "Function Button" for 2 sec and release it when you hear the beep sound. Wait for the mobile phone to connect with the door lock for configuration.



- 6 Set your security code  
Security code: an independent code to access the door lock device page in mijia App.



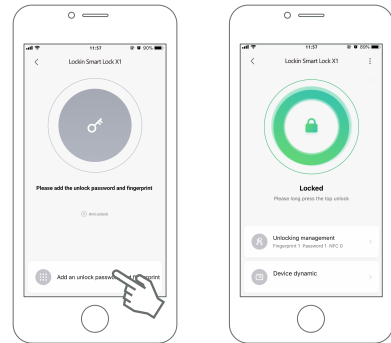
- 7 Enter the pairing code shown in the App to finish the verification process.



- 8 Set up administrator password for more operations on App.

\* Administrator code is a way of authentication when reset the door lock, please keep it properly.

When forget the administrator code, you may reset it in App if the door lock has not been deleted. If the door lock has been deleted, press the "Function Button" for 5 seconds to verify the administrator fingerprint to reset the door lock and reset the fingerprint and code when rebind with App.



#### 3. Functions introduction

1、Function menu	
Name	Lockin Smart Lock X1
Unlock Method	Fingerprint, password, temporary password, NFC card, Bluetooth, mechanical key
Password length	Real password of 6 digits+virtual password of no more than 10 digits
Peep-proof	support
Heaven and earth lock	support
Anti-tracking	support
Anti-peephole	support
Lock-picking alarm	support
Remote notification + alarm	Repeated continuous certification failure, lock picking, low power
Works with mijia	support

#### 2、How to use the product functions

- 1 How to unlock  
Unlock outside: use fingerprint, password, temporary password, NFC card, Bluetooth, or mechanical key to unlock.  
Virtual password: to prevent peep, you can enter the virtual password of no more than 10 digits in front or back of the 6 digits real password, click "S" to confirm to unlock.
- 2 How to connect the emergency power  
When the door lock is out of power, a portable power can be connected through the Type-C interface at the bottom of external panel.
- 3 How to reset  
Remove the battery cover on the internal panel, press "Function Button" for at least 8 seconds until you hear a "click", after release the button, please verify the fingerprint or administrator password in accordance with voice prompts.  
All passwords, fingerprints, information in NFC card will be deleted after the reset (including administrator password and fingerprint).

- 4 See other functions in mijia App

#### 4. Abnormal status alert

State	Description
Repeated continuous certification failure	<ul style="list-style-type: none"><li>Fingerprint error for the third time, the fourth time, voice broadcast "You've reached the maximum attempts of verification"; fingerprint error for the fifth time, fingerprint will lock for 5 minutes, voice broadcast "You've reached the maximum attempts of verification; verification locked for five minutes" and with 30 seconds alarm.</li><li>Password error for the third time, the fourth time, voice broadcast "You've reached the maximum attempts of verification"; Password error for fifth time, password will lock for 5 minutes, voice broadcast "You've reached the maximum attempts of verification; verification locked for five minutes", and the alarm will be 30 seconds.</li><li>NFC card error for the third time, fourth time, voice broadcast "You've reached the maximum attempts of verification"; NFC card error for the fifth time, NFC card will lock for 5 minutes, voice broadcast "You've reached the maximum attempts of verification; verification locked for five minutes", and the alarm will be 30 seconds.</li><li>When 2 and more ways among Fingerprint, password, NFC error for the third time, the fourth time, voice broadcast "You've reached the maximum attempts of verification"; When 2 and more ways among Fingerprint, password, NFC error for the fifth time, fingerprint, password, NFC Card will lock for 5 minutes, voice broadcast "You've reached the maximum attempts of verification; verification locked for five minutes", and the alarm for 30 seconds.</li><li>When one of the way among password/NFC is locked and alarm, you can verify by other means, disarm the alarm.</li></ul>
Lock picking	<ul style="list-style-type: none"><li>When the lawbreakers try to pry the door lock violently, if the door lock panel was pried in fixed distance, the door lock will continue to alarm.</li></ul>
Low power	<ul style="list-style-type: none"><li>When the battery is less than 10%, the low electricity warning light will be on after each electronic verification Red light, accompanied by a voice reminder "Low power, please change the battery". When there is a low power alert, please replace the battery as soon as possible.</li></ul>

(PS: The number of verification errors can be adjusted in door lock setting in mijia App.)

#### 5. Basic parameters of the product

Password capacity: 50 groups  
Fingerprint capacity: 50 groups  
Battery: 4 AA Batteries (open and close 10 times a day, can be used for 12 months) roughly  
Emergency power supply: power supply via Type-C connection to mobile power supply  
Rated voltage: 6V  
Ambient temperature: -10°C-55°C  
RF Band:  
Bluetooth: 2402MHz ~ 2480MHz  
NFC: 13.56MHz  
RF Power: 6.22dBm

#### 6. Attentions

Please pay attention to the use of Alkaline batteries, and do not mix different brands, old and new batteries.

#### 7. Harmful substance name and it's content of product

Accessory	Harmful substance					
	Pb	Hg	Cd	Cr(VI)	PBB	PBDE
Structural plastic part	○	○	○	○	○	○
Panel metal	○	○	○	○	○	○
Structural copper alloy parts	×	○	○	○	○	○
Other internal structural metals	○	○	○	○	○	○
PCBA and others	○	○	○	○	○	○

This table is made in accordance with the regulations of SJ/T 11364.

O: Harmful substance content in all homogeneous materials of the accessory is below the limit requirement.

X: Harmful substance content in single homogeneous material of the accessory exceed the limit requirement.

#### 8. Declaration on micro power short-range device

- The NFC technology used in this product is consistent with the technical requirements of general micro power equipment class C in the 《Micro power short-range radio transmission equipment catalogue and technical requirements》, and is used for data transmission applications. It uses integrated antenna. For control, adjustment, switch and other methods, please refer to the relevant content in the product manual.
- The use scene or use conditions shall not be changed without authorization, the transmission frequency range shall not be expanded, and the transmission power rate (including installing additional RF power amplifier) shall not be increased; The transmitting antenna shall not be changed without authorization;
- No harmful interference shall be caused to other legitimate radio stations; No claim for protection from harmful interference shall be made.
- The equipment shall withstand the interference of industrial, scientific and medical (ISM) application equipment radiating RF energy or other legitimate radio stations (stations);
- In case of harmful interference to other legitimate radio stations, it should be discontinued immediately and measures to eliminate interference shall be made before continuing to use;
- The use of micro power equipment in the aircraft and in the electromagnetic environment protection areas of military and civil radio (stations) such as radio observatories, meteorological radar stations, satellite earth stations (including TT & C, ranging, receiving and navigation stations) and airports set up in accordance with laws and regulations, relevant national regulations and standards shall comply with the regulations of electromagnetic environment protection and relevant industry authorities;
- It is forbidden to use all kinds of remote control modules within the area with a radius of 5000 meters and the center of the airport runway.
- The environmental conditions of temperature and voltage of micro power equipment are the same as that of this product.

#### 9. FAQ

Q: What can we do if the lock is power off?

A: When the battery is lower than 10%, you'll be prompted to change battery by both door lock and App. If the battery already power off and you fail to changing the battery in time, you can use emergency power supply by connecting portable power to the Type-C interface at the bottom of external panel or use material key to unlock.

Q: Does the elderly can use fingerprints to unlock?

A: Most can but it depends on the finger wear, it may doesn't work well for some people, it's common for a smart door lock or smartphone fingerprint.

Q: What if i can't connect Bluetooth while using?

A: You may restart the Bluetooth, turn on the positioning permission and clear your background Apps and restart it.

Q: What's the difference between security code and administrator password?

A: Security code is an independent password to enter the device page, administrator password is for door lock reset and so on.

Q: What should I do if I lost my NFC card?

A: Delete the permission of the card in App after local connection to the door lock. If you need replacement, you can purchase it again and use the new one to bind.

Q: How to re-pair the new door lock?

- A: Steps:
- Long press the Function Button
  - Enter Admin password or Admin fingerprint
  - Completed reset
  - Delete this device from the App
  - Re-adding the Device
  - Completed re-pair

PS: The interconnection of mijia device, all remote notifications and remote state checking is available only in concert with mijia gate way which can be purchased separately

#### 10. Warranty policy

Dear customer, thanks for choosing our product. To ensure your right and interest, please read the following content carefully after purchasing:

(1) Please note that for the following cases which not included in our free maintenance range, the paid service is provided by our company:

- Out of warranty;
- Alter, tear up the barcode of product without authorization or the serial number of warranty card is inconsistent with the product;
- No warranty card, or the information of invoice, warranty card is inconsistent with invoice information;
- Product damage due to the failure to use, maintain and keep the products according to the instructions;
- Installed, maintained, dissembled by non-authorized service personnel;
- Product damage caused by accident or human factors; Including but not limited to collision, inappropriate voltage input, high temperature, water, battery leakage, the lock displacement, opening failure and other problems due to the door and the door accessories (except the door lock) fracture or fall, distortion and other causes;
- Wear and tear, scratches, aging, etc. Caused by long-term use;
- Failure or damage of the product due to force majeure, such as earthquake, fire, flood, lightning strike, etc.

#### (2) Product warranty service policy

The warranty policy of this product is based on the information of the local agent, please confirm the specific warranty policy with the agent when purchasing.

#### Special announcement

Warranty is only available for host, packaging and accessories are not included in it.

Within the warranty period, once the fault is confirmed upon test, an on-site maintenance and a replacement of same accessory will be provided, the original product is owned by our company. Within the warranty period the cost of on-site maintenance service and maintenance for non-quality problems shall be borne by the customers.

Please keep the invoice and warranty card properly, if you fail to provide the above proof, the free warranty period will be calculated from the production date.

The maintained product will enjoy the remaining warranty period of the product. The same performance fault, after maintained or replacement of accessories, if the warranty period is less than 3 months then there'll be three-months warranty for the new accessory. The shipping cost of the maintained product shall be borne by the sender.

We will not undertake any other commitments made by the dealer to you that are not guaranteed by us.

#### (3) Technical support

If you have any questions on how to use the product, please accessing our official website [www.lockinsmarthome.com](http://www.lockinsmarthome.com) or consulting the local distributor.

#### (4) This warranty policy is effective on the date of issue

#### (5) The right of final interpretation and modification of warranty card belongs to our company

#### Dear Customer

This warranty card is an important document for warranty service application, please fill in the information carefully and keep it properly, thank you.

#### Product serial number:

Installation address: \_\_\_\_\_

TEL: \_\_\_\_\_

Date: \_\_\_\_\_

#### Contact us

[www.lockinsmarthome.com](http://www.lockinsmarthome.com)  
Manufacturer: Chongqing Luxiangjia Technology Co., Ltd.  
Address: No.50 Industrial Avenue, Pulu Street, Tongliang District, Chongqing